



# PHOENI2X - A European Cyber Resilience Framework With Artificial-Intelligence-Assisted Orchestration, Automation and Response Capabilities for Business Continuity and Recovery, Incident Response, and Information Exchange

George Daniil
University of Patras
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- Introduction to the PHOENI2X framework
- Validation
- Highlights
- PHOENI2X in action



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#### PHOENI2X framework overview

- PHOENI2X aims to design, develop, and deliver a Cyber Resilience Framework providing Artificial Intelligence (AI) assisted orchestration, automation & response capabilities for business continuity and recovery, incident response, and information exchange
- Tailored to the needs of Operators of Essential Services (OES) and of the EU Member State (MS) National Authorities entrusted with cybersecurity.
- Aligned with the pertinent EU initiatives, such as the recommendations provided in the European Commission Recommendation on Coordinated Response to Large Scale Cybersecurity Incidents and Crises ("Cyber Blueprint") & supporting the newly launched Cyber Crisis Liaison Organization Network (CyCLONe).

PHOENI2X will assist operators of critical sectors achieve cyber resilience & also support EU MS authorities in enhancing national cybersecurity capabilities, cross-border collaboration, and national supervision of their critical sectors, per the NIS Directive's requirements.

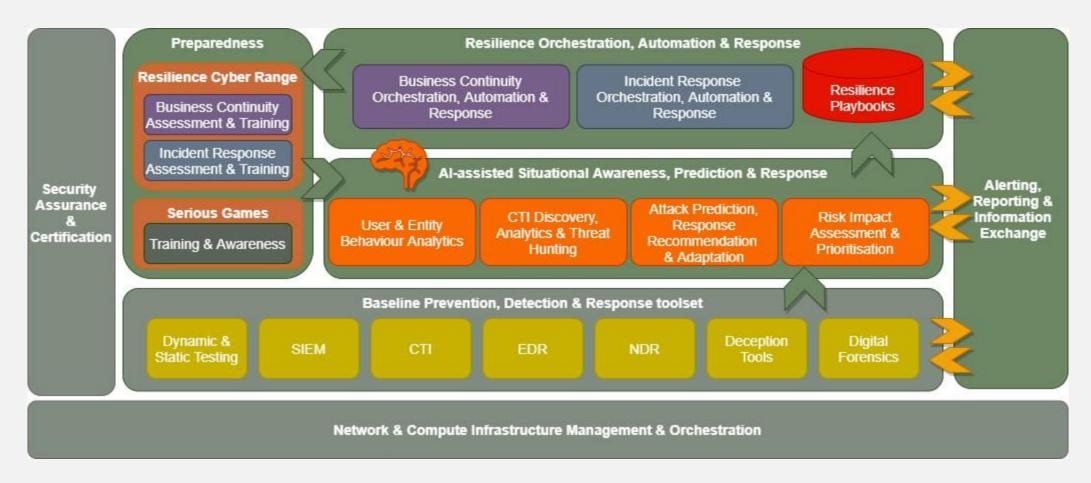
PHOFNIX Infocom world 2024

## Key approach objectives

- Through PHOENI2X Cyber Resilience Centres (PHOENI2X CRCs), OES will gain:
  - 1) Enhanced Situational Awareness with Al-assisted Prediction, Prevention, Detection & Response capabilities, and business risk impact assessment-based prioritisation
  - 2) Proactive & reactive Resilience Automation, Orchestration, and Response (ROAR) mechanisms, providing Business Continuity, Recovery and Cyber & Physical Incident Response
  - 3) Increased Preparedness through relevant Serious Games and realistic Resilience Cyber Range (RCR) Assessment & Training
  - 4) Timely and actionable Information Exchange between OES, National Authorities and EU actors, leveraging interoperable and standardised alerting and reporting mechanisms and processes



## PHOENI2X conceptual architecture





## Baseline prevention, detection and response toolset

- Dynamic and static vulnerability testing
- Security Information and Event Management
- CTI management and sharing
- Endpoint Detection and Response
- Network Detection and Response
- Deception tools
- Forensics tools



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#### **Validation**

PHOENi<sup>2</sup>X CRCs validated in the context of 3 OES use cases [Objective 5]:

- 1. Energy use case, based in Greece, directly involving an OES (PPC) as well a supporting telecom provider (COSMOTE), and the National Authority (NCSA) overseeing the OES;
- 2. Transport use case, based in Spain, directly involving an OES (FGC), supported by an IoT provider (WSE) and;
- 3. Healthcare use case, based in Cyprus, involving an essential provider (NODALPOINT) in the supply chain of an OES (the General Healthcare System of Cyprus), and the National Authority (DSA) overseeing the OES.





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- Integration of ≥ 10 prevention and detection technologies and tools, covering all the following categories: (i) Dynamic testing; (ii) Static testing; (iii) Endpoint Detection and Response (EDR); (iv) Network Detection and Response (NDR); (v) Deception tools; (vi) Digital Forensics; (vii) SIEM; (viii) CTI
  - Completed: 12 tools integrated, covering all categories
- Integration of CTI tools and methods collecting ≥ 10 technical, tactical, operational, and strategic intelligence sources
  - Completed: Deployment of MISP CTI platform integrating ~70 CTI sources, covering all levels of CTI information.



- Definition of four (4) types of Business Continuity -focused RPs: (i) Proactive Business
  Continuity Plan (pBCP) Playbooks; (ii) Business Continuity Scenario (BCS) Playbooks; (iii)
  Reactive Business Continuity Plan (rBCP) Playbooks; and (iv) Disaster Recovery Plan
  (DRP) Playbooks.
  - Completed: Business Continuity Workshops to define Use Case-specific BC intricacies; Definition of high-level Business Continuity Plan activation process playbook.
- Definition of seven (7) types of Incident Response -focused RPs: (i) Prevention Playbooks; (ii) Incident Response Scenario (IRS) Playbooks; (iii) Security Assessment Playbooks; (iv) Detection Playbooks; (v) Mitigation Playbooks; (vi) Remediation Playbooks; and (vii) Investigation Playbooks.
  - Completed: Delivery & demonstration of first set of IR playbooks, covering categories (i)-(vi) above.



- Integration of Serious Gaming toolset for training & awareness targeting the human factor.
  - Completed: Development of new SG features to support integration with PHOENI2X components, also offering improvements in terms of robustness and performance; identification of relevant training scenarios for each of the use cases.
  - Planned: Integration of SG into PHOENI2X; Development, delivery & demonstration of PHOENI2X SG content.

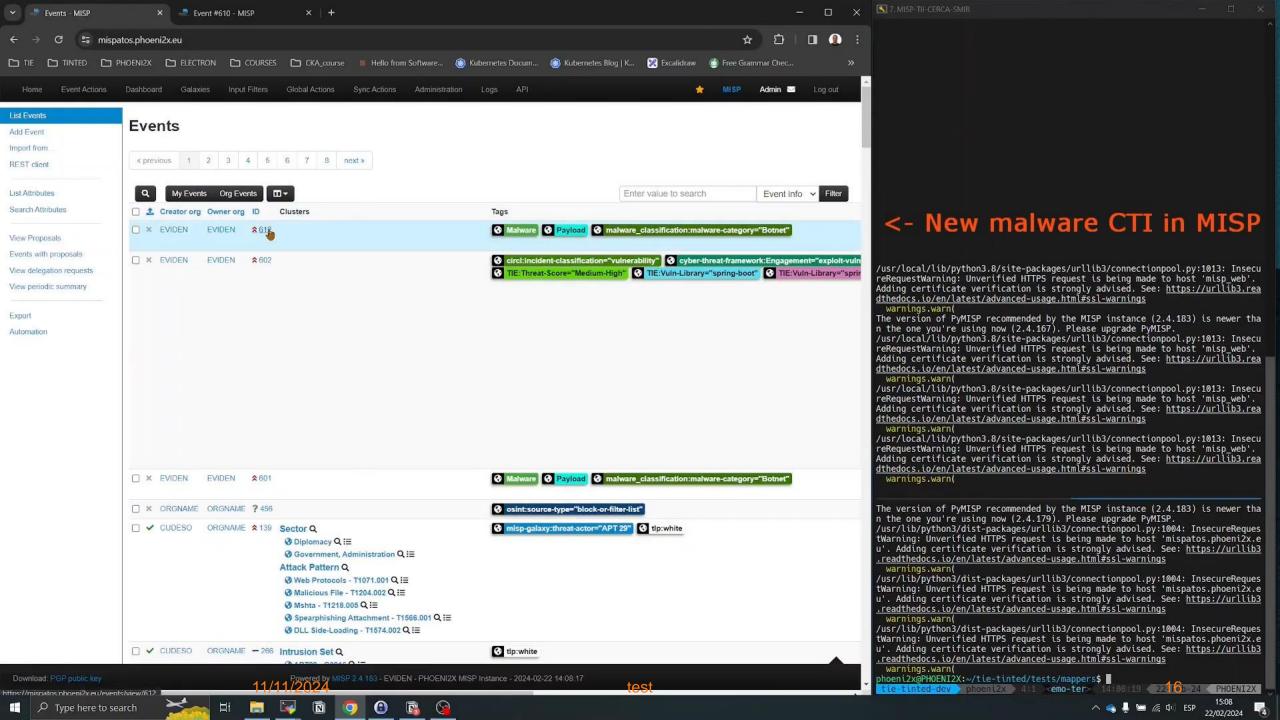


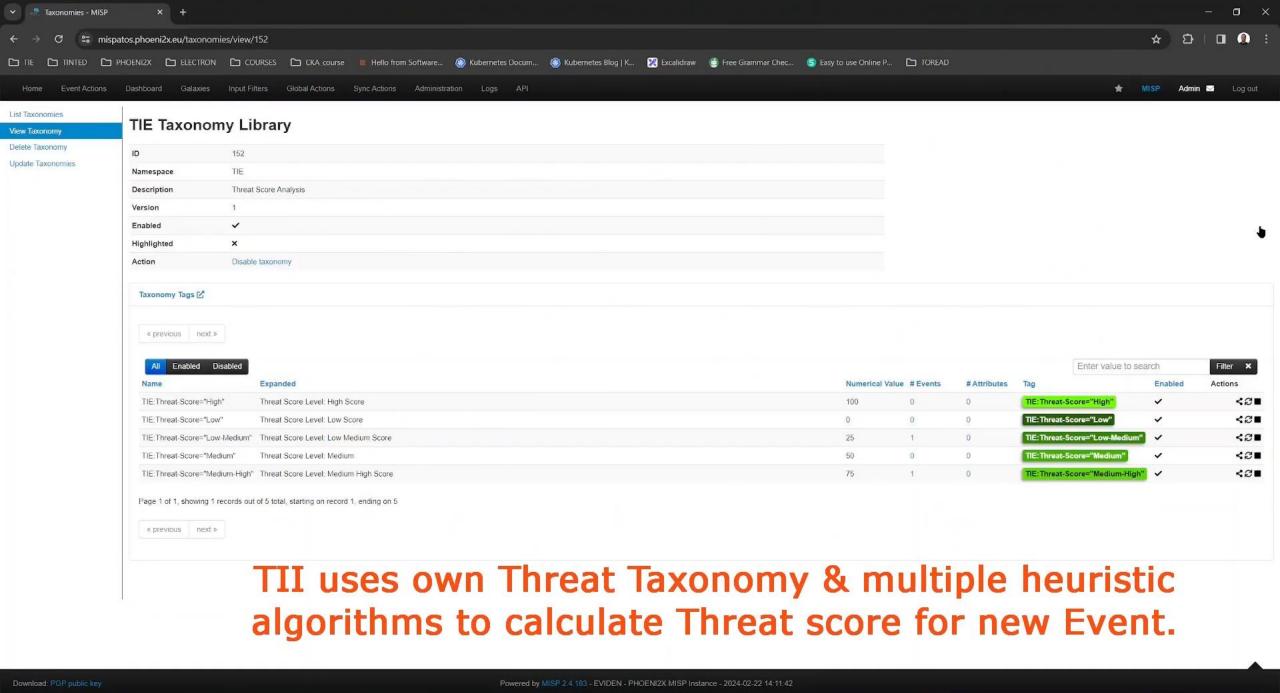
- Delivery of reporting mechanisms enabling the generation of CyCLO reports, facilitating the production of the corresponding CyCLONe national situational awareness report.
  - Completed: Delivery of PoC of Reporting component that can be customized to the generation of structured reports (e.g., CyCLONe report in MISP format).
  - Planned: (Delivery of two versions of said reporting component, demonstrating its capacity to support the generation of CyCLONe reports.



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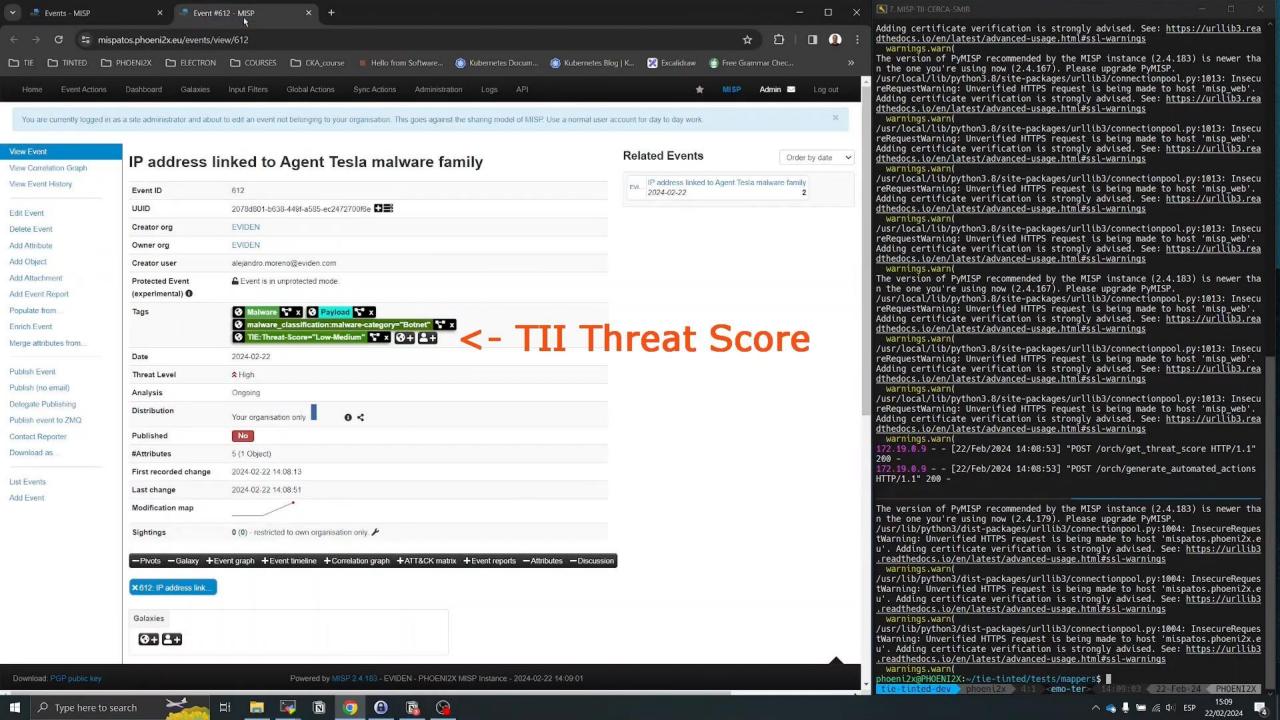














#### BAITING

- You find a USB drive labeled 'Employee Salary Info' in the parking lot of your energy facility
- Curiosity prompts you to plug the drive into your work computer
- The drive contains malware that immediately infects your system and spreads across the network





#### DEFENSE

- Do not use unknown USB drives or other media devices found in public places
- Report the found device to your IT security department
- Always have up-to-date antivirus software on your system





#### DEFENSE

- Never share sensitive information over the phone with unverified callers
- Request the caller's name and contact them through an official num-
- Report the incident to your cybersecurity team immediately







#### DEFENSE

- Stop and ask the person who they
- Ask the person to open the door with their own key card or ask for an access authorization
- If the person cannot provide evidence, ask the head office if the person is known



#### DEFENSE

- Verify the sender's email address for authenticity
- Never click on links or attachments from unsolicited emails
- Contact your energy provider through official channels if in doubt





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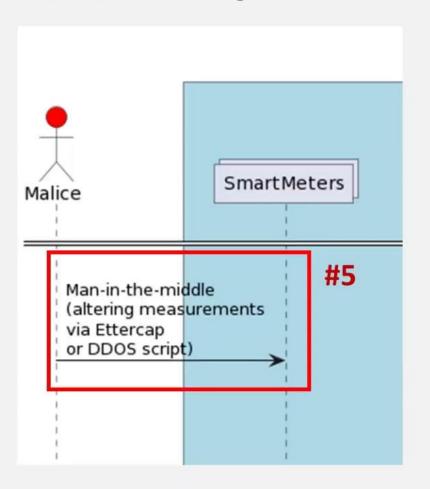








#### **Sub-scenario 2 – During the Attack Phase**

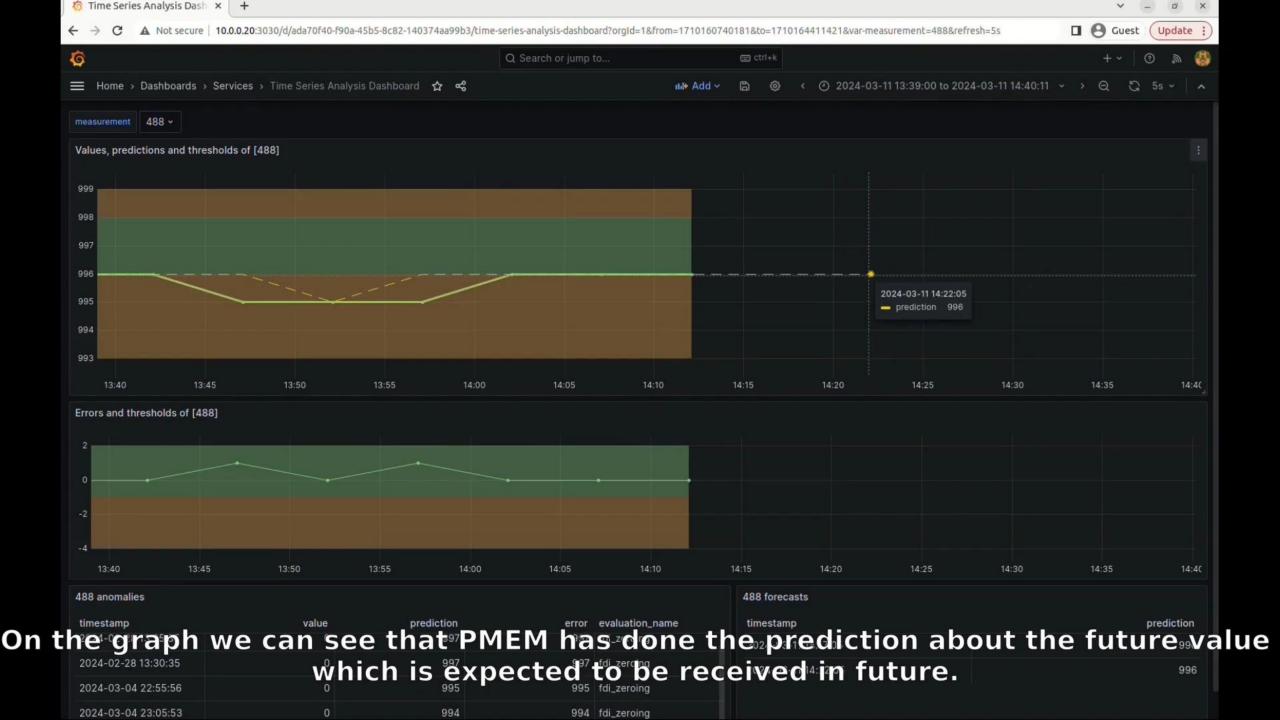


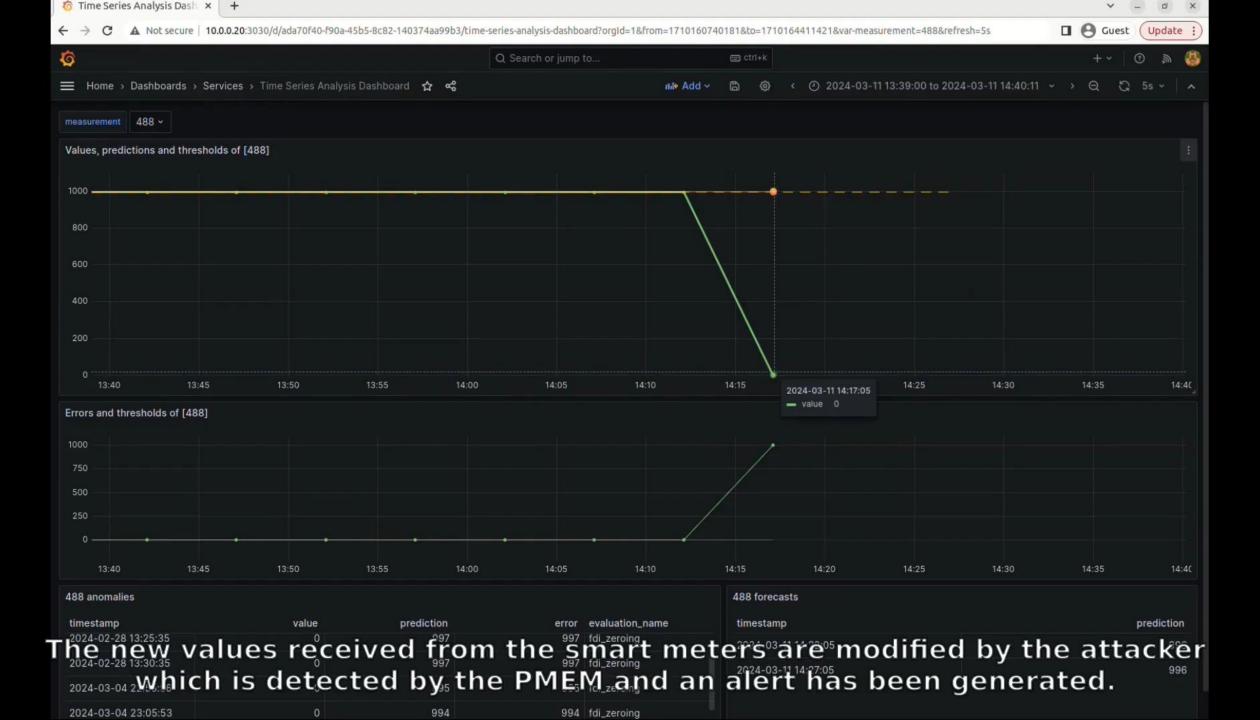
#### Step #5

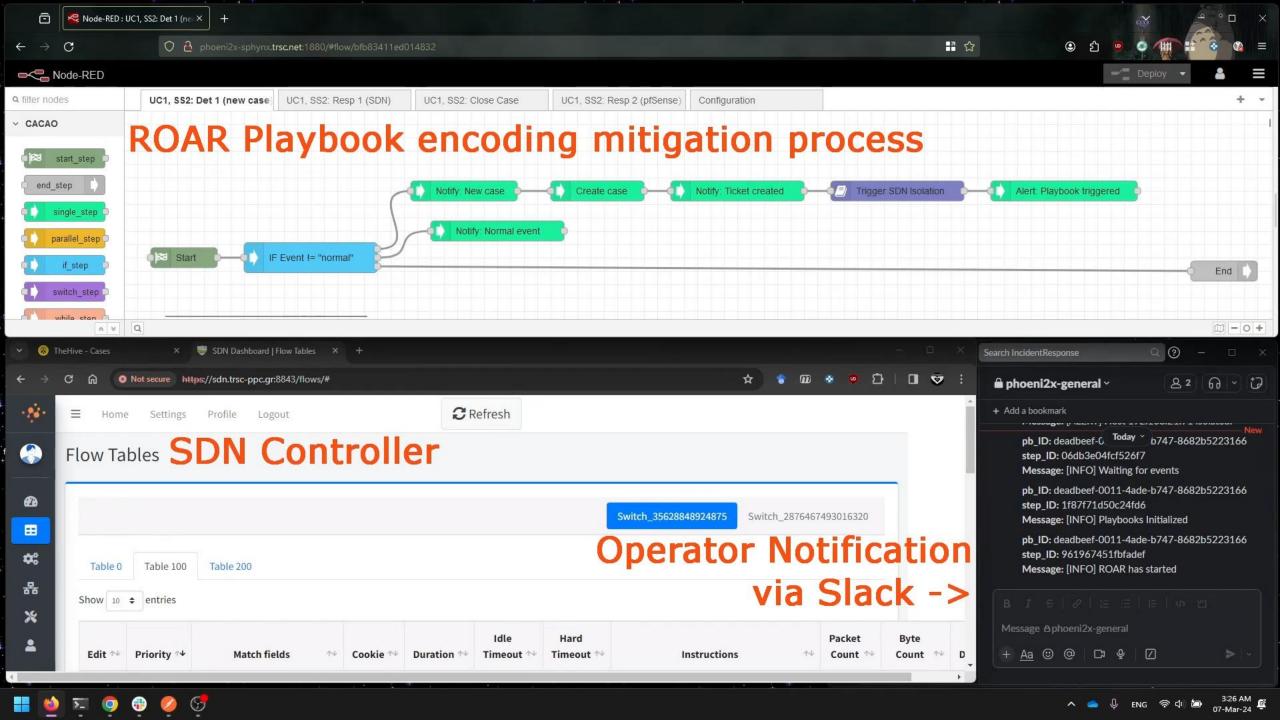
The cyberattack is implemented:

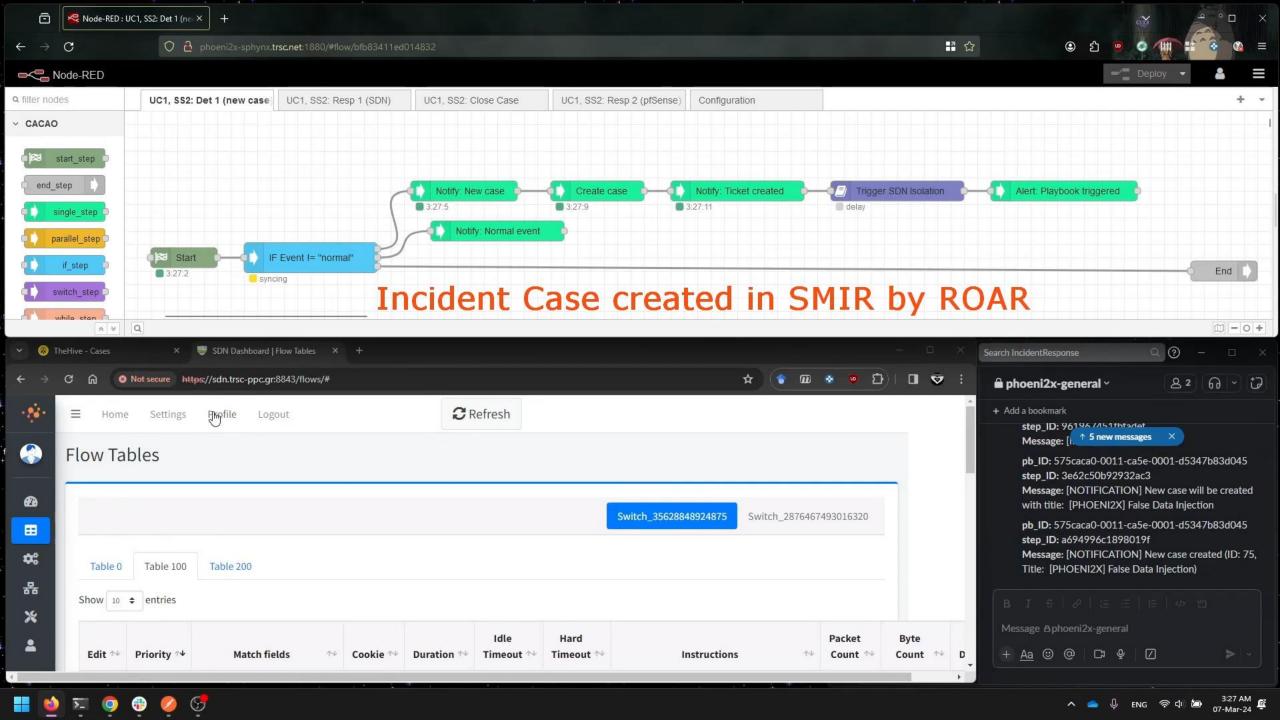
- a. DLMS/COSEM ReadRequests Switch with Heartbeat
- b. DLMS/COSEM ReadRequests Switch with other measurements
- DLMS/COSEM ReadResponses zeroing

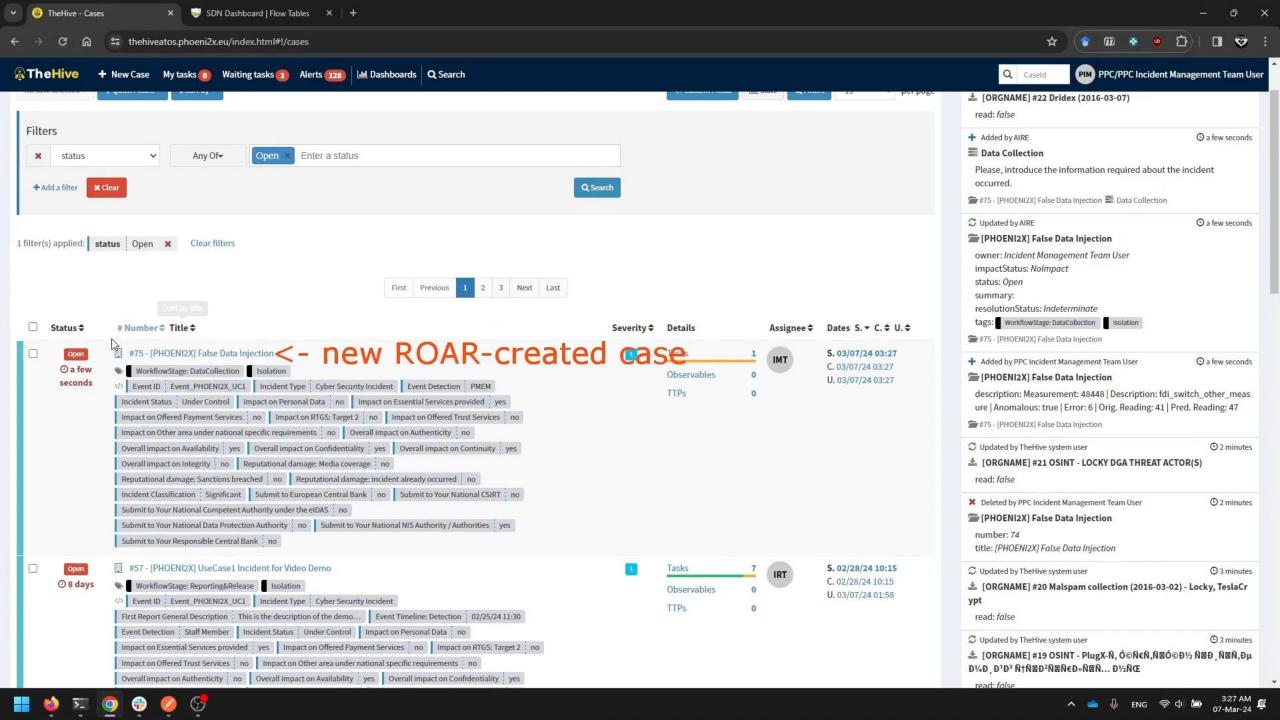


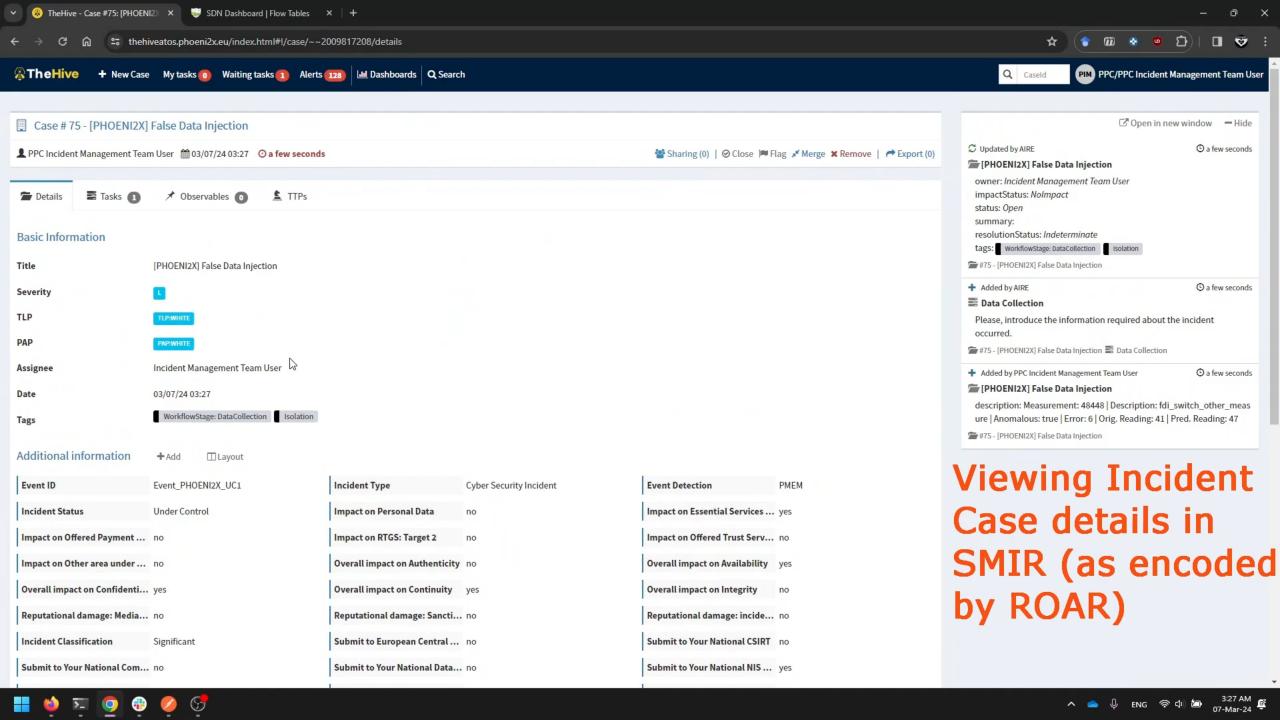


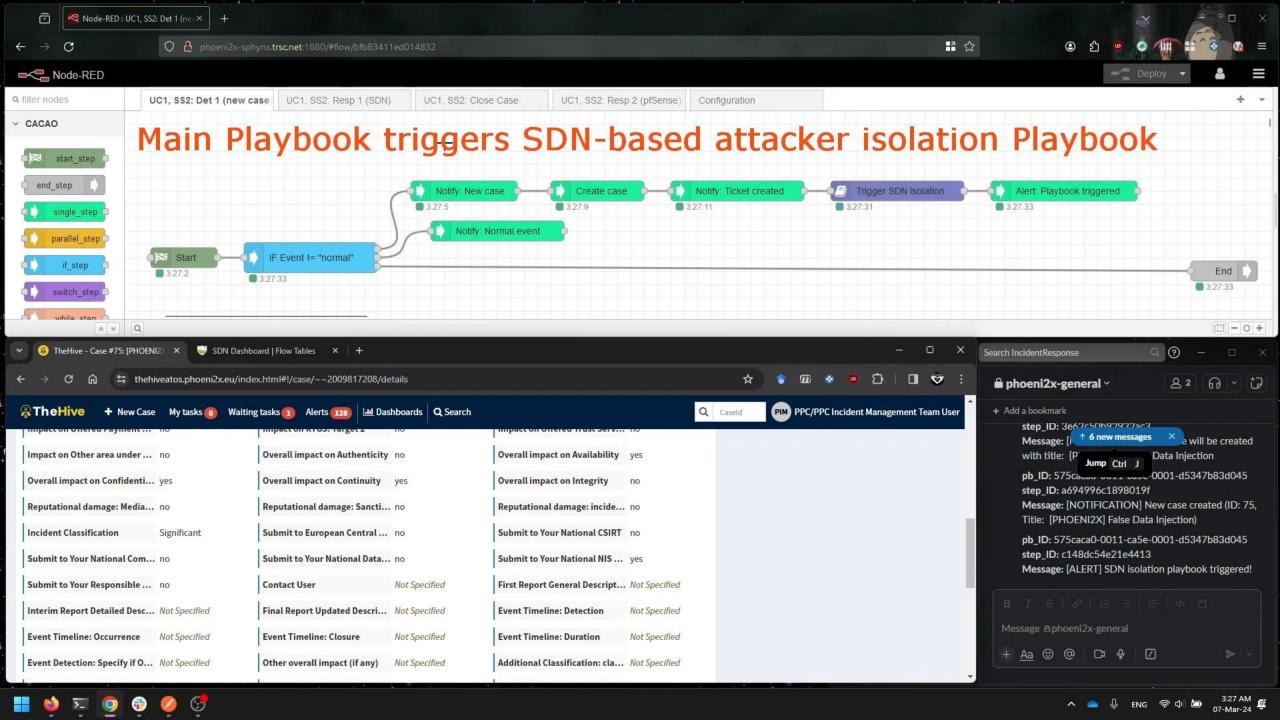


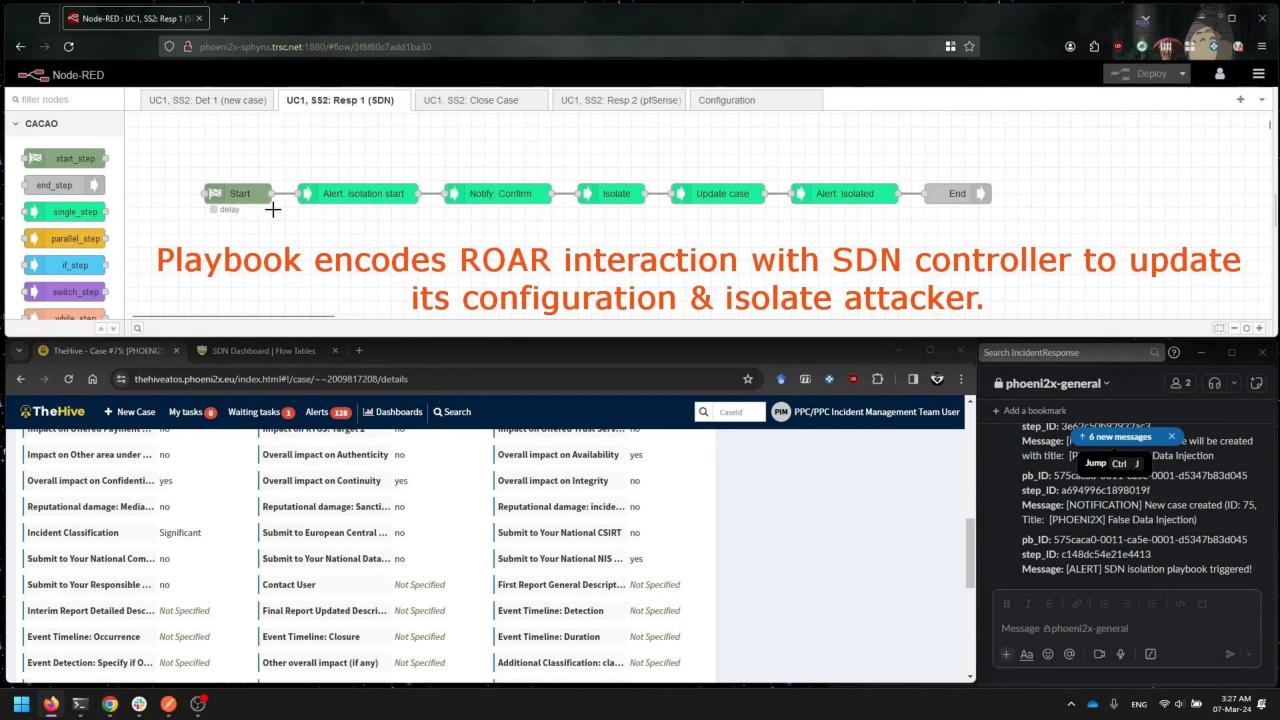


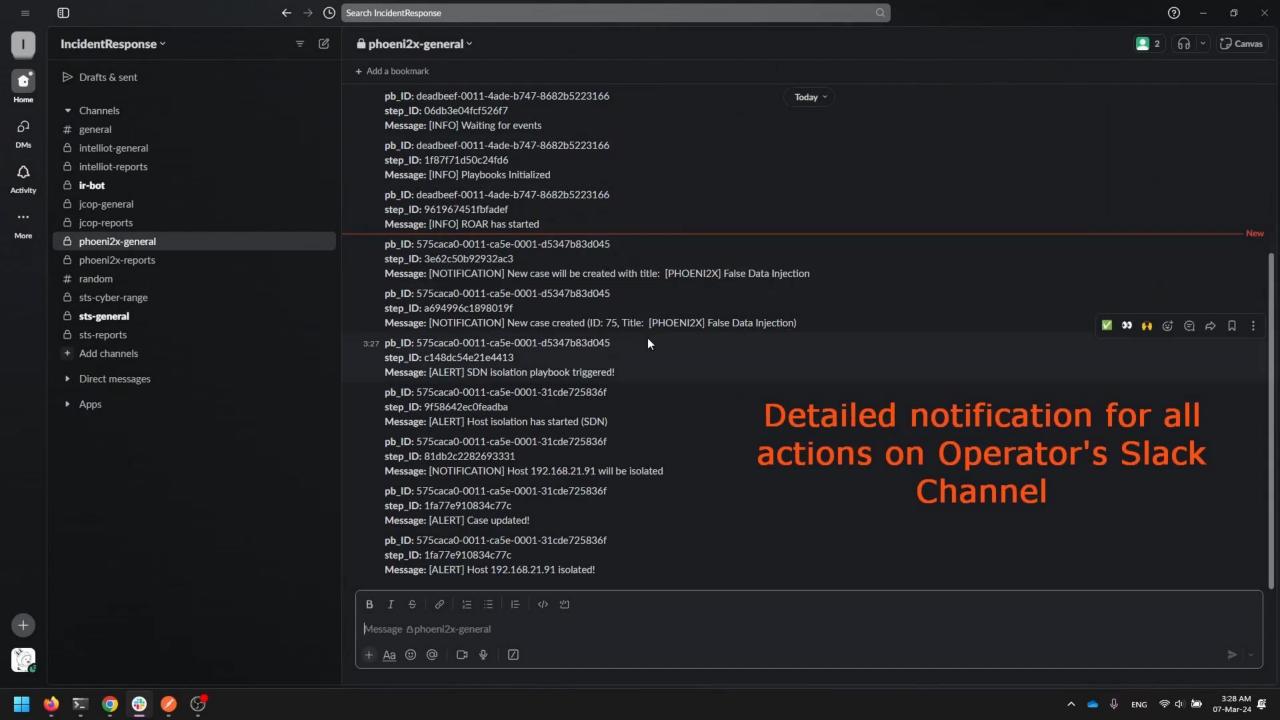














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Playbooks

Alerts

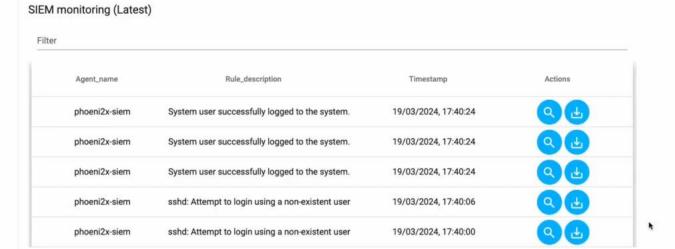
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Use Case 1: Energy →





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PMEM events

#### Predictive Maintenance Events (Latest)

Filter

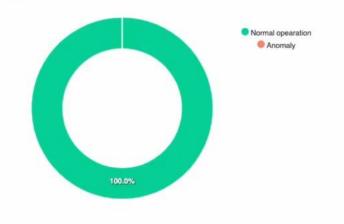
**Assets Aggregated Statistics** 

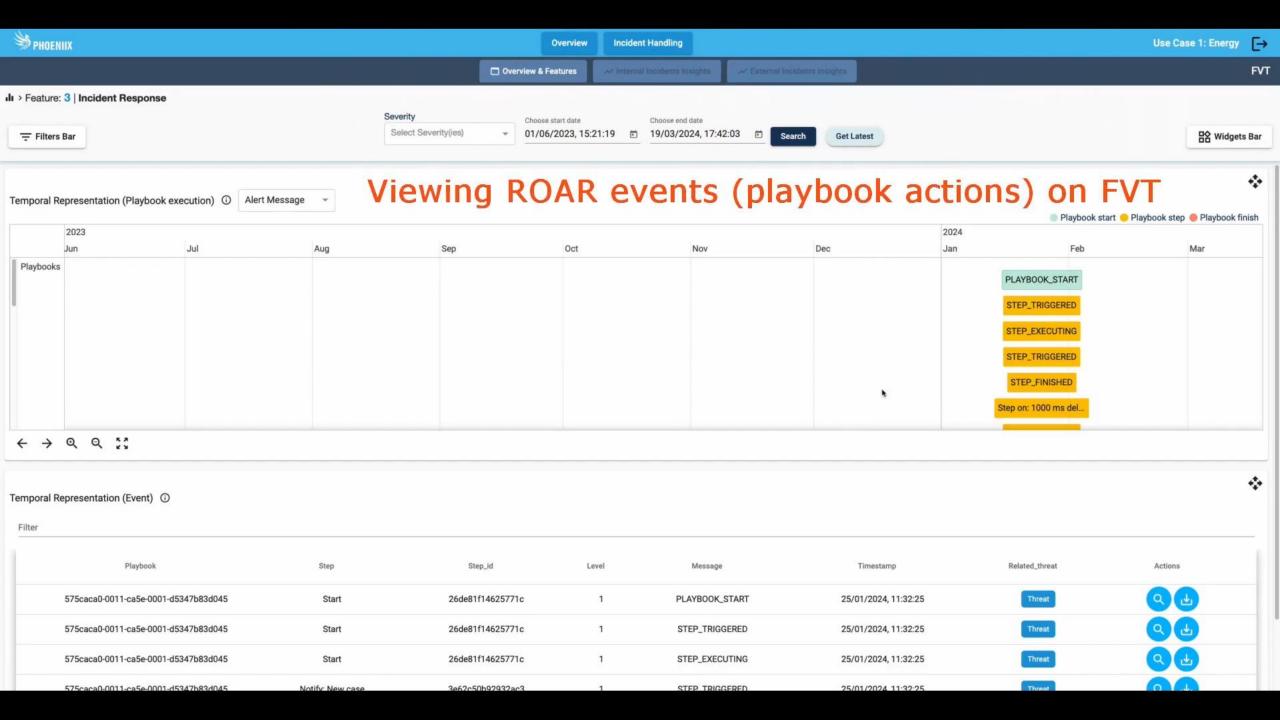
Ami_measurement	Prediction	Original	Description	Timestamp
13208	1120270376	1179470661	normal	23/02/2024, 07:23:41
12504	106875310	106875310	normal	23/02/2024, 07:23:41
9872	778743693	842710733	normal	23/02/2024, 07:23:41
9696	673701542	737104651	normal	23/02/2024, 07:23:41
9520	58116955	58116955	normal	23/02/2024, 07:23:41

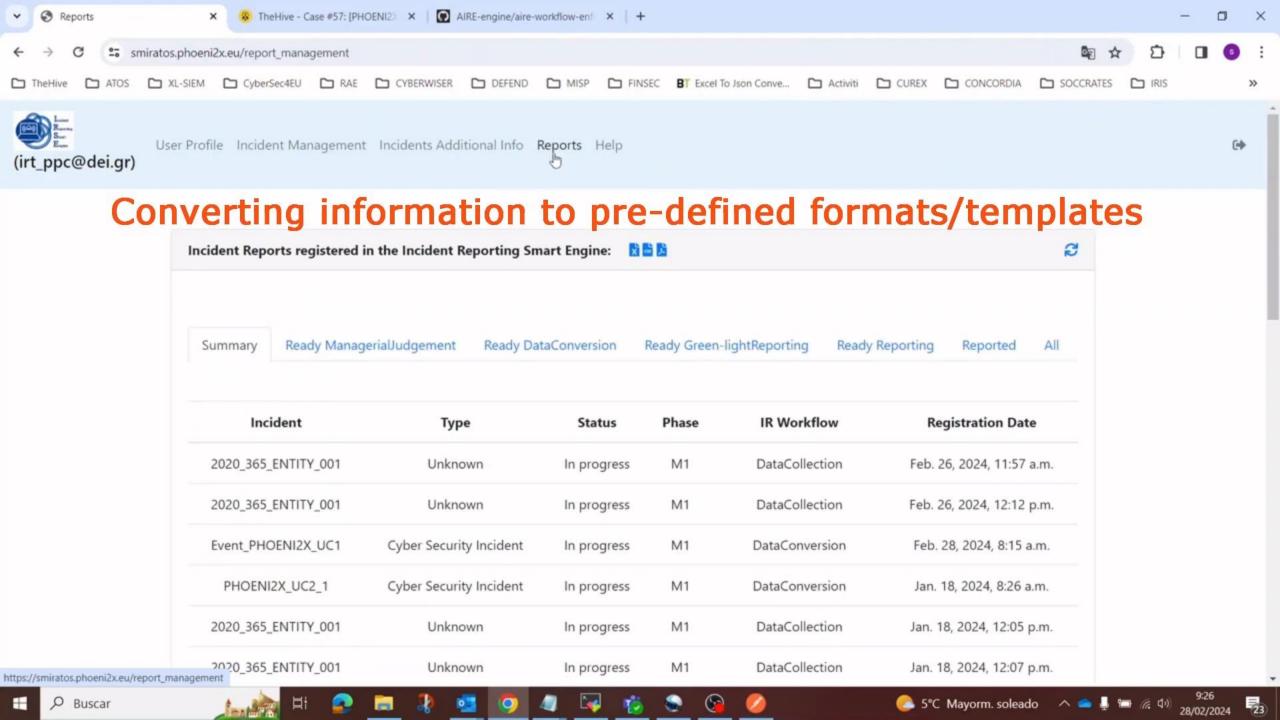


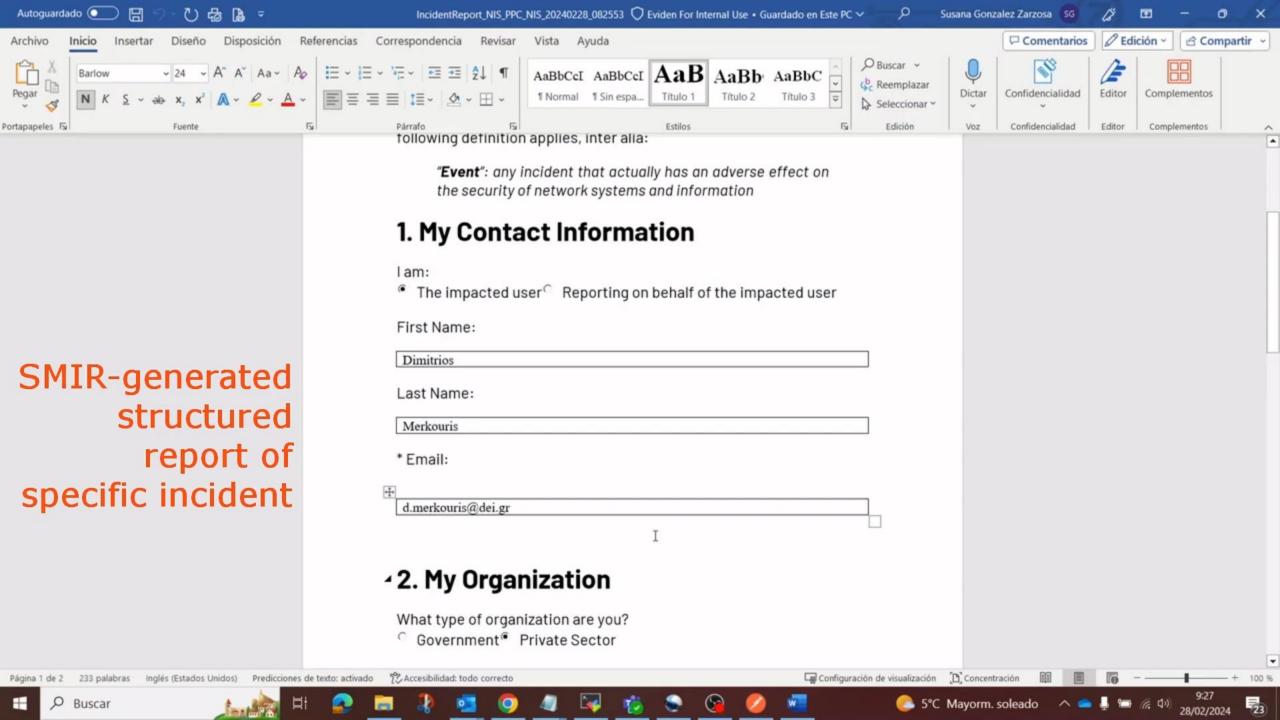
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Smart Meter Logs









#### Consortium







Public Power Corporation

































## Thank you for your attention!

Phoeni2x.eu

gdaniil@ece.upatras.gr

